



National Center of Excellence in Women's Health
Indiana University School of Medicine

17th Annual Doris H. Merritt, M.D., Lectureship in Women's Health

Ana E. Núñez, MD, Presents

Conflict Resolution: From the Boardroom to the Exam Room



Wednesday, September 13

Lecture 8:15 - 9 a.m. | Panel Discussion 9 - 10 a.m.

Walther Hall Auditorium (R3)

Ana Núñez, MD, addresses the importance of conflict resolution in the medical profession at this year's Merritt Lecture. Whether you're in the boardroom or exam room, learn to recognize the potential for conflict and how to communicate effectively to optimize outcomes.

Dr. Núñez, a professor of medicine at Drexel University College of Medicine in Pennsylvania, is a nationally recognized medical education and health services researcher. She has developed novel curriculum across the health professional training spectrum and to lay audiences. Her cultural competency curriculum was cited as an exemplar of excellence in the Institute of Medicine's health disparities report, *Unequal Treatment*. Her curricular expertise include topics in sex and gender medicine, primary care, trauma/violence prevention and cultural competence. She has numerous health services awards in areas such as HIV/AIDS; intimate partner violence; healthier sexual-health lifestyles; barriers for engagement in research, and nutritional advocacy.

Panel discussion will include Ana E. Núñez, MD, and the following distinguished professionals:

Chemen M. Neal, MD

Associate Professor of Clinical Obstetrics & Gynecology, Indiana University School of Medicine

Richard M. Frankel, PhD

Professor of Medicine & Geriatrics, Indiana University School of Medicine, Research Scientist, Regenstrief Institute, Inc. and IU Center for Health Services and Outcomes Research

Daniel B. Griffith, PhD

Director, Conflict Resolution and Dialogue Programs, Office of Intercultural Literacy, Capacity and Engagement, Division of Diversity, Equity and Inclusion, IUPUI

For more information contact Teri Duell at tbduell@iu.edu.

Light refreshments will be served before the lecture.



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CME Course Objectives: At the conclusion of this program, participants should be able to: 1) Recognize their own way of communicating and how this can be misunderstood by others; 2) Identify what constitutes conflict; and 3) Apply effective listening skills to resolve conflict

The Indiana University School of Medicine (IUSM) is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. IUSM designates this live activity for a maximum of 1.75 AMA PRA Category I Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

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Register